

**San Diego Miramar College**  
**Student Services Division Plan PROPOSAL – DRAFT OUTLINE**  
**2012-2015**

1. Introduction

- Student Services Division Mission and Objectives

2. Student Services Performance Indicators

- Student Demographic Indicators
  - Indicator 1: Headcount Enrollment 2006-2011
  - Indicator 2: Student Ethnicity 2006-2011
- Student Services Staffing Trends Indicators
  - Indicator 3: Student Services Staffing Trends 2006-2011
- Student Achievement Outcome Indicators
  - Indicator 4: Annual Awards Conferred 2006-2011
  - Indicator 5: Success and Retention Rates by Ethnicity Fall 2009
  - Indicator 6: Transfer Rates by Ethnicity 2006-2011
- Student Services Success Program Indicators
  - Indicator 7: FYE Student Success and Retention Rates, Term GPA, Fall 2009
  - Indicator 8: EOPS Student Ethnicity, 2009-2010
  - Indicator 9: EOPS Annual Awards Conferred 2010
  - Indicator 10: EOPS Student Success Rate Comparison, 2010
  - Indicator 11: EOPS Student Retention Rate Comparison, 2010

3. Alignment of Annual and Strategic Planning Processes

- Student Services Division Plan Development
- Planning and Program Review

4. Alignment of Program Review/Planning Annual Goals with Strategic Plan Goals

5. Measurement of Program Review/Planning Annual Goals in meeting Strategic Plan Goals

6. The Importance of Integration and Ongoing Development

7. Strengths, Areas of Improvement, and Plans for the Future

8. Summary of Annual Achievement of Strategic Plan Goals