SAN DIEGO MIRAMAR COLLEGE

Frequently Asked Questions

REMOTE

What health & wellness services are still available for students during remote learning?

Miramar Student Health Services will take student phone calls only for nursing, medical, and mental health questions. Please contact the Health Center with any specific questions or for scheduling appointments –
(858)388-7881
Website: https://sdmiramar.edu/campus/healthcenter
Miramar's Mental Health Counseling Center now offers short-term tele-mental health services via videoconferencing to enrolled students. If you are interested, please call the Health Center to schedule an appointment.

What Food Security Programs are available to students remotely?

We continue monthly food distributions for enrolled Miramar students through a sign up process to ensure we follow health & safety rules/guidelines. For resource information regarding Food Programs or distributions, please contact Joseph Hankinson: j*hankins@sdccd.edu*

What scholarships or other forms of financial assistance are available for students during remote learning?

- All available Miramar college scholarships can be found at https://sdmiramar.edu/campus/scholarship-office/applications
- Submit a FAFSA or Dream Act application to see if you qualify for other grants or a tuition fee waiver.
- FAFSA: https://studentaid.gov/h/apply-for-aid/fafsa
- Dream Act (for non-Ca residents and undocumented students): https://dream.csac.ca.gov

Are students allowed to be on campus?

For the Spring 2021 Semester, students are not allowed on campus unless your Professor has given you a time & date to meet there for a specific lab or meeting.

How do I access tutoring services online?

- You can access free virtual tutoring services from the ASC and the WELL center at https://www.sdmiramar.edu/campus/asc
- Academic Success center (ASC) and Math Lab Canvas Enrollment link: https://sdccd.instructure.com/enroll/T7MLFA
- The writing & english language lab (The Well) Canvas enrollment link: https://sdccd.instructure.com/enroll/CF6HGG
  Additional information please email: Miramarasc@sdccd.edu

Where can I purchase textbooks online? Access to a laptop?

- All SDCCD bookstores are physically closed, but you can purchase your textbooks from the Miramar Bookstore website by CLICKING HERE. or use other online websites.

- The library hosts periodic "Student Laptop, Book, and Calculator Drive Thru Check In/Out" events. For more information, visit their website at https://www.sdmiramar.edu/library/.

How do I know what textbooks I need for my classes?

The professor will provide the book details in the mySDCCD portal in the "more information" tab or in the class syllabus. Please take note of the ISBN and the title of the textbook.

How do I schedule an appointment with a counselor?

- If you are a **NEW** student please CLICK HERE.
- If you are a **Current** student (attended Miramar for more than 1 semester): please CLICK HERE.
- For general information email them at: *miracoun@sdccd.edu*.
  - Please include your: Full Name, Student ID#, the reason for contact, and if needed, any/all unofficial transcripts from another college or high school you attended.

If I only have to go on-campus for part of my class(es), do I still need a parking permit?

Yes, parking permits are required **February 1 – May 29, 2021**. Parking permits advanced purchase deadline is **January 20th by noon**. See FAQ parking-related section for more information.

How do I find a professor's email on mySDCCD portal?

Click the orange "More Info" tab on the right side of the screen, and select "faculty directory".

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CLASSES/ REGISTRATION

Can I take online classes from City College or Mesa College?

Yes. If you are a student within SDCCD, you are able to take online courses at City College or Mesa College with the same 10-digit CSID.

How do hybrid classes (on and off campus) work?

Classes that are hybrid will be half online and half on campus. When you are in class search or viewing your online class schedule, under "days and times" you can see when and what day you will meet on campus.

What is the difference between Online (set meeting times) and online (no set meeting times)?

- Online (no set meeting time) – asynchronous, fully online. Professor will communicate online with students but not require a set weekly online meeting.
- Online (set meeting time) – synchronous, fully online. Students are expected to meet during specific meeting days and times. Students will meet with the class and instructor via. Zoom or another specified platform.

Where do I find open classes?

Click here for College Class Schedule

How do I crash a course?

Attend the first class of the course you intend on crashing and ask the professor if they are willing to add you & they may be able to give you a permission number. Sign on to myportal.sdccd.edu to process the number and pay for the class. Video tutorial below.

How do I waitlist a class?

Click here for video tutorial

How do I add a class with a permission number?

Click here for video tutorial

How do I drop a class?

Click here for video tutorial

I am having issues with Canvas. Who should I contact?

Canvas offers a 24/7 help hotline for students via online chat and by phone. To access the Canvas help chat, log into your canvas account and select the "help" option on the right hand side of the screen. Under this option, you will see "Chat with Canvas Support (Student)". Select this option for assistance or call Canvas Support at: **1(844)612-7421**

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SDCCD Portal

MySDCCD Hub

For assistance with your portal:
Click here to access hub

MySDCCD General Information

- Access "mySDCCD Student Guide" by CLICKING HERE
- Check out the mySDCCD YouTube Channel for helpful video tutorials by CLICKING HERE.

How do I create a mySDCCD account?

▶ Click here for video tutorial

How do I register for classes?

▶ Click here for video tutorial

How do I change/reset my password?

▶ Click here for video tutorial

How do I waitlist a class?

▶ Click here for video tutorial

Dates/ Deadlines

Where can I find important class deadlines?

SPRING 2021 · ACADEMIC CALENDAR AND KEY DATES

When is the last day to drop a class? Is there a deadline to get a refund?

- Drop Deadline with no "W" recorded for 16 week classes starting on 02/01/2021 is **Friday, February 16th, 2021.**
- The Withdrawal Deadline for the primary session is **Friday, April 16th**. The deadline for a refund is **Tuesday, February 16th.**

When is the last day to add a class?

For the primary 16 week schedule starting on 02/01/2021, the last day to add a class is **Tuesday, February 16th, 2021**

PARKING

How much is parking? For motorcycles?

- **Auto:** $40.00
  - Reduced rate may be available for Financial Aid Students
- **Motorcycle:** $17.50/semester
- **All-day permit:** $5.00
- **Permits per hour:** $1.00

Where do students park?

Students are permitted to park in unmarked spaces in Lot 1, Lot 2, and the parking garages.

Where can I purchase a parking permit just for a few hours or for the day?

Hourly/whole day parking permits may be purchased at the parking permit machines at the entrance of the school, in parking lot 2, or in the parking structures. $1 per hour, or $5 all day.

How do I pay for my parking permit?

Online on myportal.sdccd.edu with Visa/MC under the "My Finances" tab

How do I pay for my bus pass?

- Students who are enrolled and paid for a minimum of 7 college units and have no other financial hold may purchase a semester bus and trolley pass at a discounted rate of $178.00 from a Student Accounting staff member online.
- Spring 2021 semester bus and trolley passes are on sale (while supplies last) starting **January 25 through February 19, 2021**. Bus pass stickers shall be picked up at the Campus Police in T-100.

For updates & more information, visit the Student Accounting Office page: https://www.sdmiramar.edu/campus/accounting

Where do I pick up my parking permit?

If students purchase by noon on **January 20th**, the parking pass will be mailed to them. If they purchase after that time/day, they will need to pick up the pass at Campus Police in T-100.

For updates & more information, visit the Student Accounting Office page: https://www.sdmiramar.edu/campus/accounting

Still have further questions?
Access Miramar Outreach's live UChat to speak with a member of our staff at
https://www.sdmiramar.edu/campus/outreach

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