Communication Models

The Linear Model

Information flows in one direction, from a starting point to an end point.
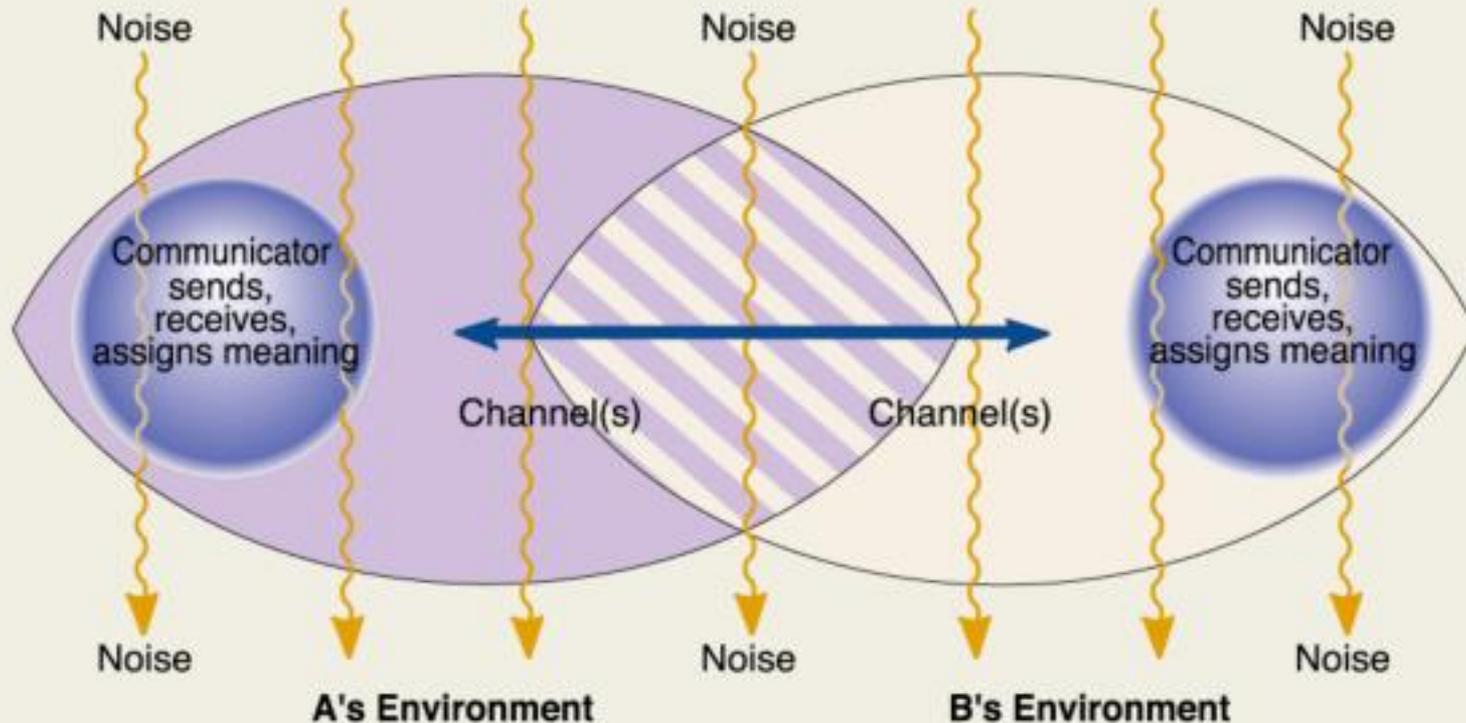
Think text messaging and email.

The Linear Model

Important Elements

1. The message travels across a channel.
2. Communication is one-way.
3. Noise interferes with communication.
4. There is one sender and one receiver.
5. There is no feedback.

The Transactional Model

Each party involved in a communication event equally influences the communication behavior of the others.

Think face-to-face and phone interactions.

The Transactional Model

Important Elements

1. The same as the Linear Model with the following differences…
2. Feedback influences the interaction.
3. The "sender" and "receiver" become "communicators."
4. The communicators' fields of experience influence the interaction.
5. More attention is given to generating meaning.
6. Attention is given to creating meaning together.

Noise

Noise, also known as interference, can take various forms.

1. External noise
2. Physiological noise
3. Psychological noise
4. Semantic Interference

"Schism" by Tool

I know the pieces fit
'Cause I watched them fall away
Mildewed and smoldering
Fundamental differing
Pure intention juxtaposed
Will set two lovers' souls in motion
Disintegrating as it goes
Testing our communication
The light that fueled our fire then
Has burned a hole between us so
We cannot see to reach an end
Crippling our communication

I know the pieces fit
'Cause I watched them tumble down
No fault, none to blame
It doesn't mean I don't desire
To point the finger, blame the other
Watch the temple topple over
To bring the pieces back together
Rediscover communication

The poetry that comes from the
  squaring off between
And the circling is worth it
Finding beauty in the dissonance

There was a time that the pieces fit
But I watched them fall away
Mildewed and smoldering
Strangled by our coveting
I've done the math enough to know
The dangers of our second guessing
Doomed to crumble unless we grow
And strengthen our communication

Cold silence has
A tendency to
Atrophy any
Sense of compassion
Between supposed brothers
Between supposed lovers

And I know the pieces fit (repeat)