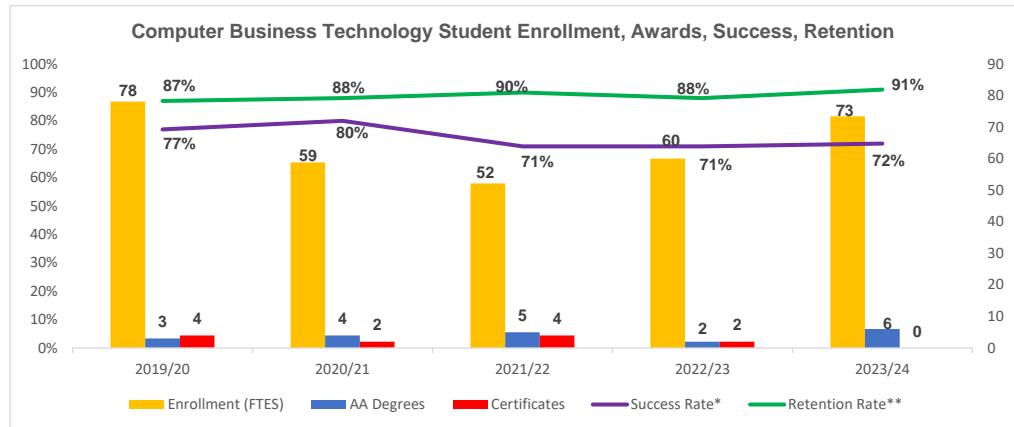


Year	Enrollment (FTES)	AA Degrees	Certificates	Success Rate*	Retention Rate**
2019/20	78	3	4	77%	87%
2020/21	59	4	2	80%	88%
2021/22	52	5	4	71%	90%
2022/23	60	2	2	71%	88%
2023/24	73	6	0	72%	91%



FTES = Full time equivalent student

* Success Rate = 77% College Benchmark Target.

* Success rate is the percentage of students who complete a course with a grade of A, B, C, or P out of total official census enrollments.

** Retention Rate = 90% College Benchmark Target

** The retention rate is the percentage of students who complete a course with a grade of A, B, C, D, F, P, NP, I or RD out of total official census enrollments. Tutoring and cancelled classes are excluded.

Source: Office of Institutional Planning & Research

Performance Measure: For each assessment, identify the following - 1. Academic Program, 2. Student Learning Outcome, 3. Measurable Goal	What is your measurement instrument or process? Do not use grades. Indicate type of instrument (e.g. direct, formative, internal, comparative)	Current Results: What are your current results?	Analysis of Results: What did you learn from your results?	Action Taken or Improvement Made: What did you improve or what is your next step?	Provide a graph or table of resulting trends (3-5 data points preferred)	2 Year Cycle N = FTES* (2015-2017)	3 Year Cycle N = FTES* (2017-2020)	3 Year Cycle N = FTES* (2020-2023)								
AS in Administrative Assistant; SLO 1 - "Demonstrate proficiency in using software applications to enter data, format and organize data, complete calculations, graph data, create templates, develop professional reports, forms, and queries, and produce professional looking presentations."; Goal - 70% of students will achieve 70% or higher in CBTE 180.	This SLO will be measured by the number of students passing CBTE 180. This is a direct, internal, formative assessment.	Overall, in 2023, 78% of students achieved the "acceptable" target on the selected SLOs.	The assessment results indicate that students are performing above the acceptable level for this SLO so no major changes are warranted.	As per ACBSP guidance above, the performance measure will be revisited and perhaps raised in the next cycle.	<p style="text-align: center;">AS in Administrative Assistant: SLO 1</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr><th>Year</th><th>Success %</th></tr> <tr><td>2017</td><td>70</td></tr> <tr><td>2020</td><td>78</td></tr> <tr><td>2023</td><td>78</td></tr> </table>	Year	Success %	2017	70	2020	78	2023	78	70 70	78 70	78 70
Year	Success %															
2017	70															
2020	78															
2023	78															
AS in Administrative Assistant; SLO 2 - "Identify effective business communications skills."; Goal - 70% of students will achieve 70% or higher in CBTE 122.	This SLO will be measured by the number of students passing CBTE 122. This is a direct, internal, formative assessment.	Overall, in 2023, 73% of students achieved the "acceptable" target on the selected SLOs.	The assessment results indicate that students are performing above the acceptable level for this SLO so no major changes are warranted.	As per ACBSP guidance above, the performance measure will be revisited and perhaps raised in the next cycle.	<p style="text-align: center;">AS in Administrative Assistant: SLO 2</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr><th>Year</th><th>Success %</th></tr> <tr><td>2017</td><td>75</td></tr> <tr><td>2020</td><td>59</td></tr> <tr><td>2023</td><td>73</td></tr> </table>	Year	Success %	2017	75	2020	59	2023	73	75 70	59 70	73 70
Year	Success %															
2017	75															
2020	59															
2023	73															
						2017 (N = 47)	2020 (N = 72)	2023 (N = 25)								
						2017 (N = 12)	2020 (N = 19)	2023 (N = 13)								