

# MIRAMAR COLLEGE



## FREQUENTLY ASKED QUESTIONS

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### Where can I get my Student ID Card?

Students may obtain a student ID card from Admissions & Records for free. Cards will not be issued to students with **holds** or students who **have not enrolled in classes** that semester.

- Must be enrolled in at least one course
- All enrolled courses must be paid for Provide another form of photo ID such as:
  - Driver's License, State ID Card, US Passport/Card, High School ID, Military ID (Driver's Permits DO NOT qualify as photo ID)

### Where can I find Admissions & Records?

#### Location:

K1-207

#### Hours:

Monday - Thursday: 8am - 6pm & Friday: 8am - 1pm

Admissions & Records also helps with:

- Establishing Residency for academic purposes
- Establishing High School Graduation status
- Any transcript evaluation/transfer of transcripts from previous institutions
- Petitions to challenge prerequisites/corequisites

## Where do I get my Parking Permit?

Parking Permits are **required** for the Fall 2023 Semester, and can be purchased two ways; either online through the student's **MySDCCD account** or in person at the **Accounting Office**. Once purchased, students will be able to pick up the physical Parking Permit at the **Campus Police Office**.

- Students are permitted to park in **unmarked** spaces of **Lot 1, Lot 2, & the parking garages**
- Parking Permits are priced at **\$40**, and Motor Permits are **\$17.50**
- **Discounted Bus Passes** are also available for purchase at the Accounting Office

## Where can I find the Accounting Office?

Location:	Hours:
K1-205	Monday - Thursday: 8am - 6pm & Friday: 8am - 1pm

The Accounting Office is also the office to go to for things such as:

- Financial holds
- Financial Aid repayments
- Library fines
- Child care fees

## Where can I find the Campus Police?

Location:	Contact Info:
T-Building  (Next to G3 Parking Garage)	police@sdccd.edu  (619) 388-7353

In addition to working as security throughout the day, Campus Police assist in:

- Parking tickets
- Safety escorts
- Jumpstarting a car's dead battery

## How do I set up my Student Email?

Activating your **Student Email** is *essential* when becoming a student at Miramar. Not only will this be the **primary method of communication** between you and the San Diego Community College District, but it will also give you **free** access to vital **Microsoft 365 Apps** that we highly recommend you take advantage of, such as:

- Outlook
- Presentation
- Word
- Excel

- We also have **YouTube video instructions** on how to set up your student email, as well as the district **Student Email FAQ page** to answer **all** of your questions

**To Access the YouTube Video Instructions & FAQ Page, Please Visit:**

**[tinyurl.com/MySDCCDEmail](https://tinyurl.com/MySDCCDEmail) & <https://www.sdccd.edu/students/student-email.aspx>**

## Where do I Purchase my Textbooks & Supplies?

The bookstore is an essential place on campus that provides **everything you need to survive the school year**:

- Textbooks
- Writing & Art Supplies
- Book bags & Miramar gear
- EMT & Fire required supplies
- Lab coats & protective gear
- Scantrons & testing supplies
- Approved Calculators
- And any other necessities for your classes!

## Where can I find the Campus Bookstore?

Location:	Hours:
K1 (Next to C-store)	Monday - Thursday: 8am - 5:30pm & Friday: 8am - 12pm

## How can I meet with a Counselor?

**Counselors** are usually high in demand and are typically available by appointment only. These appointments are scheduled **online**, and the student can either meet with a student via virtual meeting or in person at their Counseling Office.

There are several types of appointments a student can make with a counselor;

<b>New Student SEP Session</b>	For first-time Miramar students to establish their educational plans
<b>Comprehensive 1hr</b>	For students looking to make major changes to their already established educational plans
<b>Counseling Session</b>	30-minute sessions for students who are just inquiring about the classes they need to take/are already in that same semester

### QuickConnect Session

Virtual abbreviated sessions for students who just want to ask their counselor a quick question

**To Schedule an Appointment with a Counselor, Please Visit:**  
**[sdmiramar.edu/services/counseling/appointments](https://sdmiramar.edu/services/counseling/appointments)**

## **Where can I find the Counseling Office?**

### Location:

K1-203

### Hours:

**Monday - Thursday:** 8am - 6pm & **Friday:** 8am - 1pm

## **What Health & Wellness Services are Offered?**

Health & Wellness Services provides both **physical** and **mental** support to students at **little-to-no cost**. This includes:

- Non-emergency medical care
- Prevention
- Short-term mental health guidance counselors

**To Schedule an Appointment with Health & Wellness Services, Please Visit:**  
**[sdmiramar.edu/services/healthcenter](https://sdmiramar.edu/services/healthcenter)**

## **Where can I find Health & Wellness Services?**

### Location:

K2-102

### Hours:

**Monday - Thursday:** 9am - 6pm & **Friday:** 9am - 1pm

## **Where can I get Food?**

There are multiple places to purchase food on campus. We have a **Cafeteria** that serves **breakfast & lunch**, a Convenience store (**C-Store**) that provides **Starbucks coffee, snacks, and other grab-n-go items**, and **vending machines** located all across campus. Additionally, we also have an accessible **Jet Fuel Pantry** free of cost for students in need, all you have to do is just show your Student ID.

Occasionally, Miramar also hosts a free **farmer's market** so students can have fresh vegetables and fruit, as well as canned & boxed pantry foods.

## **Where can I find these Food Services?**

Location:	Hours:
<b>Cafeteria</b> <b>K1</b>	<b>Monday - Thursday:</b> Breakfast: 7:30am - 10am Lunch: 11am - 1:30pm
<b>C-Store</b> <b>K1 (Next to the Bookstore)</b>	<b>Monday - Thursday:</b> 7am - 2:30pm
<b>Jet Fuel Pantry</b> <b>K1-210</b>	<b>Monday - Wednesday:</b> 10am - 2pm <i>Hours may vary</i>

**To Schedule an Appointment with a Basic Needs Coordinator, Please Visit:**

[tinyurl.com/SDCCDMMCBasicNeeds](https://tinyurl.com/SDCCDMMCBasicNeeds)

## How Do I Get Involved on Campus?

There are many ways to get involved in the community on campus. As a student, you can join **clubs**, be a part of the **Associated Student Government (ASG)**, join a **sport**, or actively participate in **on-campus events and workshops**.

**To Join a Club, Be a Part of the ASG, or View On-Campus Events, Please Visit:**

[sdmiramar.edu/services/asg](https://sdmiramar.edu/services/asg)

**To Learn More About the Sports Offered at Miramar, Please Visit:**

[miramarjets.com/landing/index](https://miramarjets.com/landing/index)



## ADDITIONAL SERVICES

Location:	Hours:	About Their Services:
<b>DSPS</b> <b>K-204</b>	<b>Monday - Thursday:</b> 9am - 6pm <b>Friday:</b> 8am - 1pm	The Disability Support Program Services offers accommodations for students who have physical impairments, learning disorders, and other disabilities (temporary & non-temporary).

<b>Veterans Affairs</b> <b>K-207</b>	<b>Monday - Thursday:</b> 8am - 6pm <b>Friday:</b> 8am - 1pm	The Veterans Affairs Office helps students who are past and current military members transition to college.
<b>EOPS &amp; CalWorks</b> <b>K1-305</b>	<b>Monday - Thursday:</b> 9am - 6pm <b>Friday:</b> 9am - 1pm	EOPS and CalWORKs Office serves students impacted by social and economic barriers by fostering a sense of community that empowers them through equitable access to academic, financial, and personal support services
<b>Financial Aid</b> <b>K1-312</b>	<b>Monday - Thursday:</b> 8am - 6pm	Need financial assistance to help cover tuition? This office helps in Scholarships, FAFSA, and Dream Act applications.
<b>Transfer Center</b> <b>K1-306</b>	<b>Monday &amp; Wednesday:</b> 9am - 4pm <b>Tuesday:</b> 9am - 2pm <b>Thursday:</b> 9am - 12:30pm	Want to transfer to a University after you complete your educational goals at Miramar? This office helps in CSU & UC applications, and hosts different workshops to keep you on track for the University life!
<b>Dreamers Support</b> <b>K1-304</b>	<b>Monday - Thursday:</b> 10am - 2pm	The Dreamers Support Services Office provides programs and services to help empower undocumented students to achieve their academic & personal pursuits and become active members of our community.
<b>Outreach</b> <b>K2-101</b>	<b>Monday - Thursday:</b> 8am - 6pm <b>Friday:</b> 8am - 1pm	Outreach provides students guidance on-campus, as well as is the main hub for the Promise Program.

## Where do I go when I am having Canvas or MySDCCD technical support issues?

**Canvas** offers a 24/7 help hotline for students via **online chat** and by **phone**. To access the Canvas help chat, log into your Canvas account and select the “help” option on the right-hand side of the screen. Under this option, you will see “**Chat with Canvas Support (Student)**”. Select this option for assistance or call Canvas Support at **1(844)612-7421**.

If you need help navigating **MySDCCD**, we have a whole **YouTube playlist** with video instructions on:

- Create a MySDCCD account
- How to reset your MySDCCD password
- How to search for a class using the Class Search feature
- How to add, waitlist, & drop a class
- How to enroll in direct deposit
- How to apply for graduation

**To Access the YouTube Video Instructions Playlist, Please Visit:**

**[tinyurl.com/MySDCCDSupport](https://tinyurl.com/MySDCCDSupport)**

Additionally, if you would like to send a **MySDCCD Help Desk Ticket** for any of these reasons:

- Forgotten ID/Password
- Resetting the Security Questions
- Other technical issues involving your MySDCCD account

Please visit: [sdccd.edu/mysdccd/help/index.aspx](https://sdccd.edu/mysdccd/help/index.aspx)



## IMPORTANT FALL DATES

<b>Last day to receive, process, &amp; pay for class permission numbers</b>	<b>September 1st</b>
<b>Deadline to drop for a refund &amp; no "W" recorded</b>	<b>September 1st</b>
<b>Last day to drop &amp; receive a "W"</b>	<b>October 27th</b>
<b>Pass/No pass grading option deadline</b>	<b>October 27th</b>
<b>Last day of Fall Semester</b>	<b>December 16th</b>
<b>Fall grades available</b>	<b>January 8th</b>